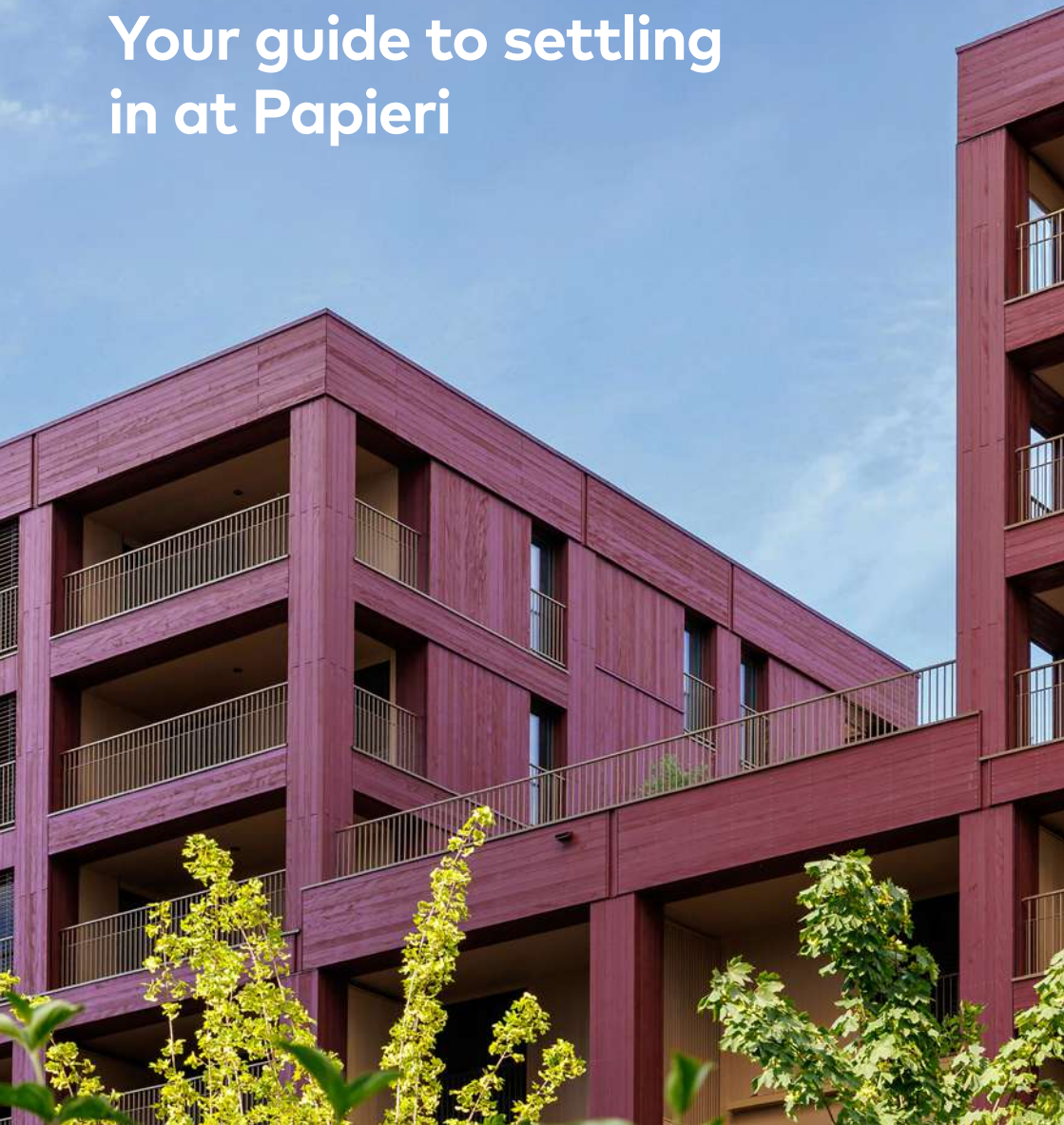




Welcome

Your guide to settling in at Papieri



Tenant Services	5
Parcel box	6
Parking	7
Waste disposal	9
Mobility	10
Site overview	12
Digital folder	14
Electricity, heating and cooling	15
Offers in the neighbourhood	17
Event spaces for hire	18
Papieri Neighbourhood Association	19
Events	21
Municipality of Cham	22



Welcome to Papieri

This brochure has been designed to help you settle into your new home with ease. It brings together all the key information you need in one clear and concise guide. If you have any further questions, please do not hesitate to contact us—we will be happy to help.

We hope you enjoy settling into life at Papieri and soon feel completely at home.



service.papieri-cham.ch

For all your enquiries: Tenant Services

We handle your tenancy-related requests quickly and easily in nine different languages—from repair requests and orders to any other concerns. Simply submit your request through our portal.



Is your washing machine broken or do you want to report any other kind of damage?



Would you like to order a key, an access card or nameplates?



Do you need payment slips, forms or documents?



Do you have any other tenancy-related enquiries, such as questions about an invoice?

Service

[Visit website ↗](#)

**On-call service:
+41 41 508 03 88**

Parcel box in the entrance area

Are you expecting a parcel by post or courier?
Practical parcel boxes are located in the entrance area of each building, where your delivery will be kept safe and secure until you collect it.



How the parcel box works

[Watch video ↗](#)



Parking

Various paid parking spaces are available for your visitors along the Papieri-Ring and in the underground car parks. Please note that parking outside the marked spaces is not permitted.

The public entrances and pay stations are shown on the site map on pages 12–13.

Save yourself a trip to the pay station by scanning the QR code printed on your parking ticket and paying directly.

[View directions ↗](#)



Waste disposal

Papieri has several underground waste containers as well as two collection rooms for green waste (see site map on pages 12–13).

Many types of waste can be recycled. By sorting and recycling your waste correctly, you help protect the environment and conserve valuable resources. Please dispose of all waste responsibly and recycle wherever possible.

Waste disposal information from the municipality of Cham

[View website ↗](#)

Ökihof Cham recycling centre opening hours

Staffed	
Monday to Friday	1.30 pm–4.30 pm
Saturday	8.30 am–12 noon
Unstaffed	
Tuesday	6.00 am–8.00 am
Thursday	4.30 pm–8.00 pm
Saturday	12 noon–5.00 pm

Well connected— today and in the future

Information and offers

[View website ↗](#)

Public transport

Papieri has excellent connections to public transport and the road network. Two bus routes connect the site directly to Cham railway station every 15 minutes. Between 6 am and 9 pm, S-Bahn services run to Zug every 15 minutes. There are also hourly connections to Lucerne, with one change at either Rotkreuz or Zug. From 2035, Cham's existing rail connections will be further enhanced with the addition of long-distance services, including a direct connection to Zurich.

Cham railway station is within easy walking distance, while Cham town centre can be reached in around ten minutes via Papiergleisweg.

The motorway junction is just a few minutes away by car.



Sharing offers

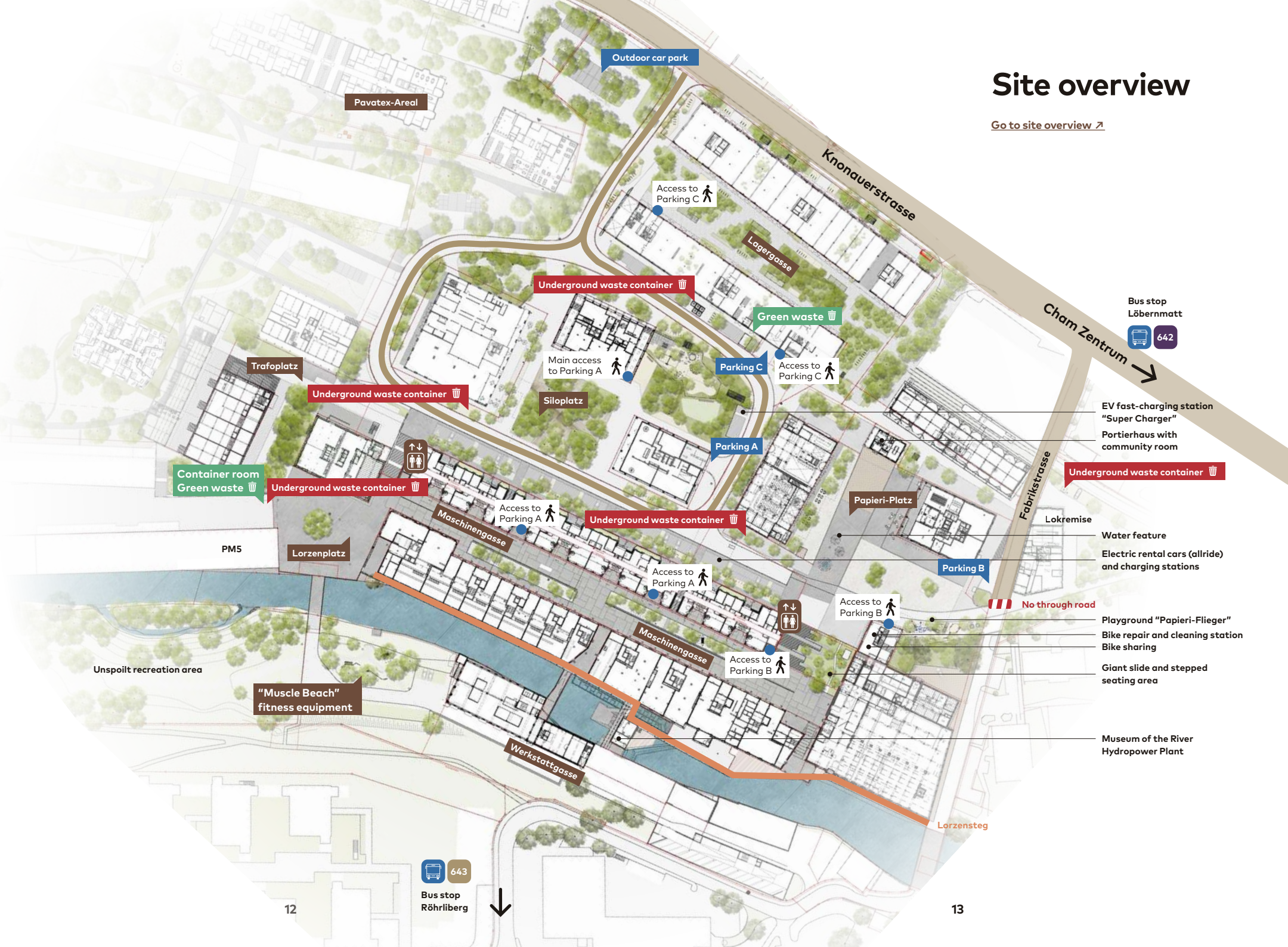
AMAG's allride sharing fleet complements the mobility options available at Papieri. Electric cars, e-bikes and electric cargo bikes are available at attractive rates for a flexible and sustainable way to get around.

Download the app and get going



Site overview

[Go to site overview 7](#)



Digital folder



Inside a kitchen cupboard, you will find a QR code that leads to the digital folder.

In the digital folder, you will find information such as:

Neighbourhood

- Papieri site map
- Construction-site information
- Sharing offers
- WWZ e-mobility leaflet

Utility billing / heating and cooling

- Information sheet on the billing of electricity, heating, cooling and water

Internet

- Information on internet installation

Appliance manuals

- User manuals for all your appliances



Electricity, heating and cooling

Papieri's entire energy supply is based on renewable sources and is completely carbon-neutral. Photovoltaic systems and the site's own river hydropower plant generate a significant proportion of the electricity required on site. Any additional electricity needed is sourced from the local energy supplier WWZ under its basic supply arrangement.

A dedicated site network—known as an association for self-consumption (ZEV)—distributes electricity throughout Papieri. The electricity price charged by the ZEV shall not exceed the price of WWZ's standard electricity product.

Papieri also has a centralised heating and cooling system, allowing your apartment to be heated in winter and cooled in summer.

All electricity, water and wastewater costs are billed directly through the Papieri energy system on a quarterly basis, rather than by WWZ. This allows you to monitor and adjust your consumption promptly where necessary, helping you reduce costs.

You can find the utility billing information sheet in the digital folder.



Offers in the neighbourhood

Everyday life and leisure

Papieri is home to a wide range of businesses. From A as in Atelier 14 to Z as in Zahnpraxis Papieri, you'll find everything you need right on your doorstep.

[Visit website ↗](#)

Padel tennis

The former PM5 paper-machine hall is currently home to a temporary padel facility. Papieri residents can use it at discounted rates.

[Visit website ↗](#)

Virtual Museum

The Cham paper mill may be gone, but its history and stories live on. The Virtual Museum offers a fascinating journey through time: brown wayfinding panels throughout the site provide information and feature QR codes linking to short videos about what once happened at each location. Be sure to visit the museum inside the river hydropower plant. Admission is free.

[Visit website ↗](#)



Event spaces for hire

Are you planning a birthday celebration but would rather not host it in your apartment? Or are you looking for an inspiring venue for a workshop? Hire the charming Portierhaus for your event. Papieri residents receive discounted rates.

Portierhaus

The room in the Portierhaus, with its adjoining kitchen and foyer, is ideal for birthday celebrations, other gatherings and small workshops for up to 24 people.

[Visit website ↗](#)

Papieri Neighbourhood Association

Would you like to play an active role in shaping a diverse community at Papieri? Then the Papieri Neighbourhood Association is the right place for you. It brings residents throughout Papieri together and keeps the pioneering spirit of this former industrial area alive—true to its motto: “QV Papieri—always here when you need us.”

[View website ↗](#)





Events

Papieri is a vibrant neighbourhood. Large and small events take place here throughout the year. From inspiring art exhibitions in the studios on Maschinengasse to the popular Papieri Fäscht in autumn, there is something for everyone.

The Papieri website provides an overview of current events. All events in Cham are also listed in the regularly published “Chomer Bär”.

[View website ↗](#)



Municipality of Cham

Municipality of Cham

[View website ↗](#)

Emergency numbers

Police: 117
Fire service: 118
Ambulance: 144

Municipal administration opening hours

Monday	8.00 am–11.45 am / 1.30 pm–6.00 pm
Tuesday	1.30 pm–5.00 pm
Wednesday/	
Thursday	8.00 am–11.45 am / 1.30 pm–5.00 pm
Friday	8.00 am–1.00 pm

Chomer Bär

The free Chomer Bär newspaper is published eight times a year and is delivered to every household. In addition to stories and reports providing background information, the Chomer Bär also features a Papieri section and the municipality’s events calendar.



