

Welcome!

Your guide to hitting the ground running on the Papieri site

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Welcome to Papieri

Welcome to your new home on the Papieri site. This brochure aims to simplify the process of getting started and provide you with all the important information about your new home in a clear, concise format. If you still have any questions, please don't hesitate to contact us.

We wish you a pleasant arrival on the Papieri site and hope that you will soon feel right at home.



service.papieri-cham.ch

For all your inquiries: Tenant Services

We're here around the clock, 365 days a year to handle tenants' issues quickly and easily in nine different languages – be they repairs, orders or anything else. Report your issue to us easily via our digital portal.



Is your washing machine broken or do you want to report any other kind of damage?



Would you like to order a key, card or name tags?



Do you need payment slips, forms or documents?



Do you have any other inquiries as a tenant, like questions about an invoice?

Service

[Visit website ↗](#)

**On-call service:
+41 41 508 03 88**

Parcel box in the entrance area

Are you expecting a parcel in the mail or by courier?
Practical parcel boxes are located in the entrance area of each building to ensure your delivery will be stored tidily and securely.



How the parcel box works

[Watch video ↗](#)



E-Smart

Your home features the handy E-Smart smart home system. The key functions are explained to you in these YouTube videos:

Key functions

[Watch video ↗](#)

Scene programming

[Watch video ↗](#)



Parking

On the Papieri site, various paid parking spaces are available to your visitors along the Papieri-Ring and in the underground parking garages. Please note that parking outside the designated areas is not permitted.

The public entrances – with the parking meters – are detailed in the site overview on pages 12/13.

[View map ↗](#)

Waste disposal

The Papieri site has underground containers and a container room for green waste (see site overview on pages 12/13).

Many types of waste can be recycled. Correctly recycling your trash makes a considerable contribution to keeping the environment healthy and conserves important resources. Play your part in disposing of waste correctly and recycling it where possible.

Waste disposal information from the municipality of Cham

[View website ↗](#)

Ökihof Cham recycling center opening hours

Staffed

Monday to Friday	1.30pm – 4.30pm
Saturday	8.30am – 12 noon

Unstaffed

Tuesday	6.00am – 8.00am
Thursday	4.30pm – 7.30pm
Saturday	12 noon – 4.00pm

Mobility and sharing services

Information and offers

[View website ↗](#)

Public transport

An S-Bahn train runs every 30 minutes from Cham railway station to Zug and Lucerne. Papieri is connected to the public transport network, served by two bus routes with a bus every 15 minutes.

Did you know?

Following the opening of the Cham-Hünenberg bypass, a new express bus line will link Papieri Cham with Zug station from December 2027. This will ensure a direct connection to mainline services to Zurich and Lucerne in around 15 minutes every half hour. A new bus stop will be set up for this purpose on the Papieri site.

And that's not all: from 2035, Cham station will be linked directly to the national mainline network and will have a direct connection to Zurich.



Sharing services

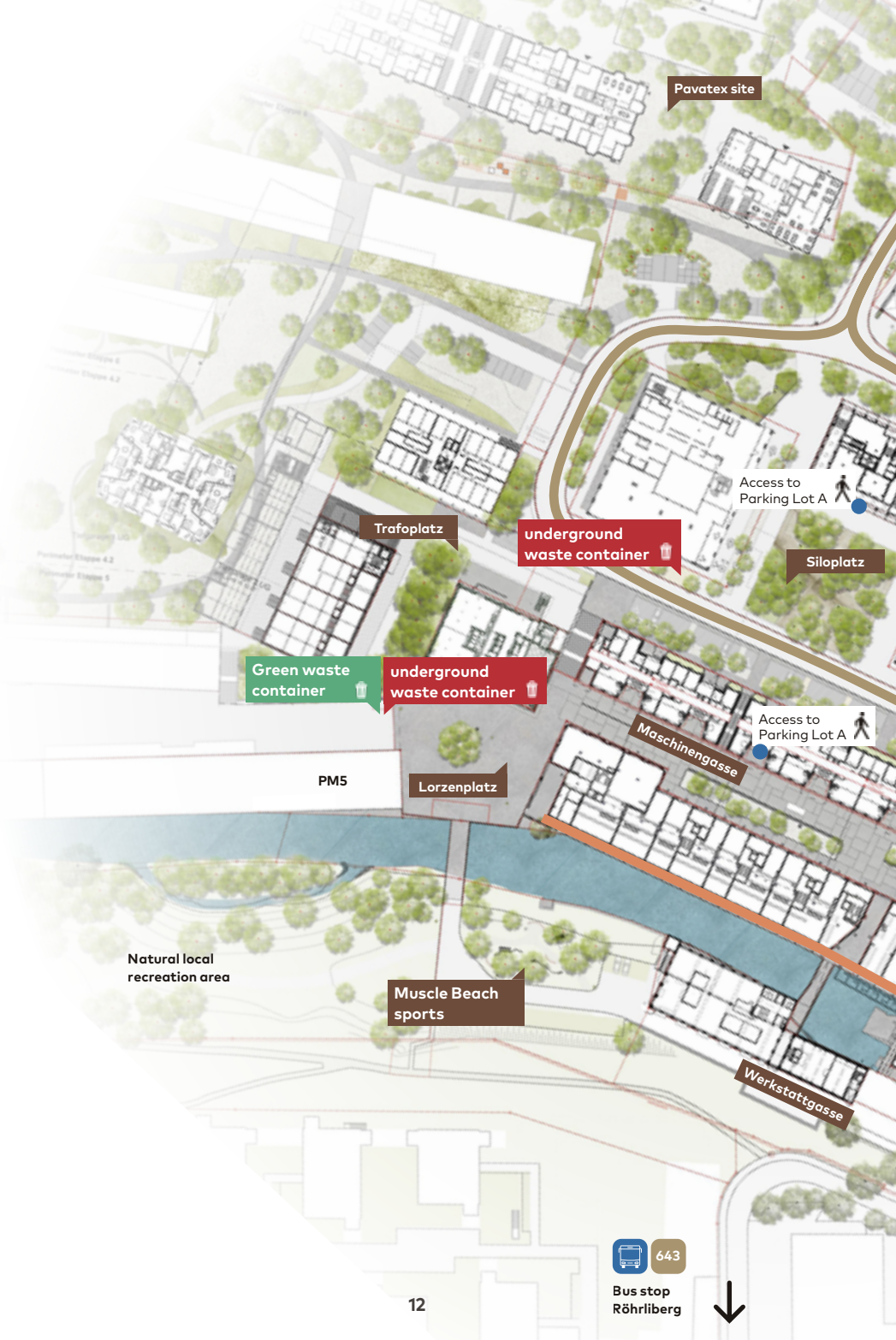
Individual mobility-sharing services are available on the Papieri site. In collaboration with Amag, «allride» provides a fleet of electric cars, e-bikes and e-cargo bikes at attractive rates.

The following electric vehicles are available at the Papieri allride hub

Vehicle	Price per kilometer* in CHF	Price per hour* in CHF	Maximum hourly rate per day* in CHF	Driver's license
Electric car** VW ID.3	0.65	3.00	59.00	Category B
E-Bike 25 km/h		2.50	25.00	No, provide ID
E-Cargobike		4.50	45.00	No, provide ID

* Version: October 3, 2022, prices subject to change

** Electric car rental costs: price for kilometers actually driven plus price for the booked time.



Pavatex site

Access to
Parking Lot A

Trafoplatz

underground
waste container

Siloplatz

Green waste
container

underground
waste container

Access to
Parking Lot A

PM5

Lorzenplatz

Maschinengasse

Natural local
recreation area

Muscle Beach
sports

Werkstattgasse

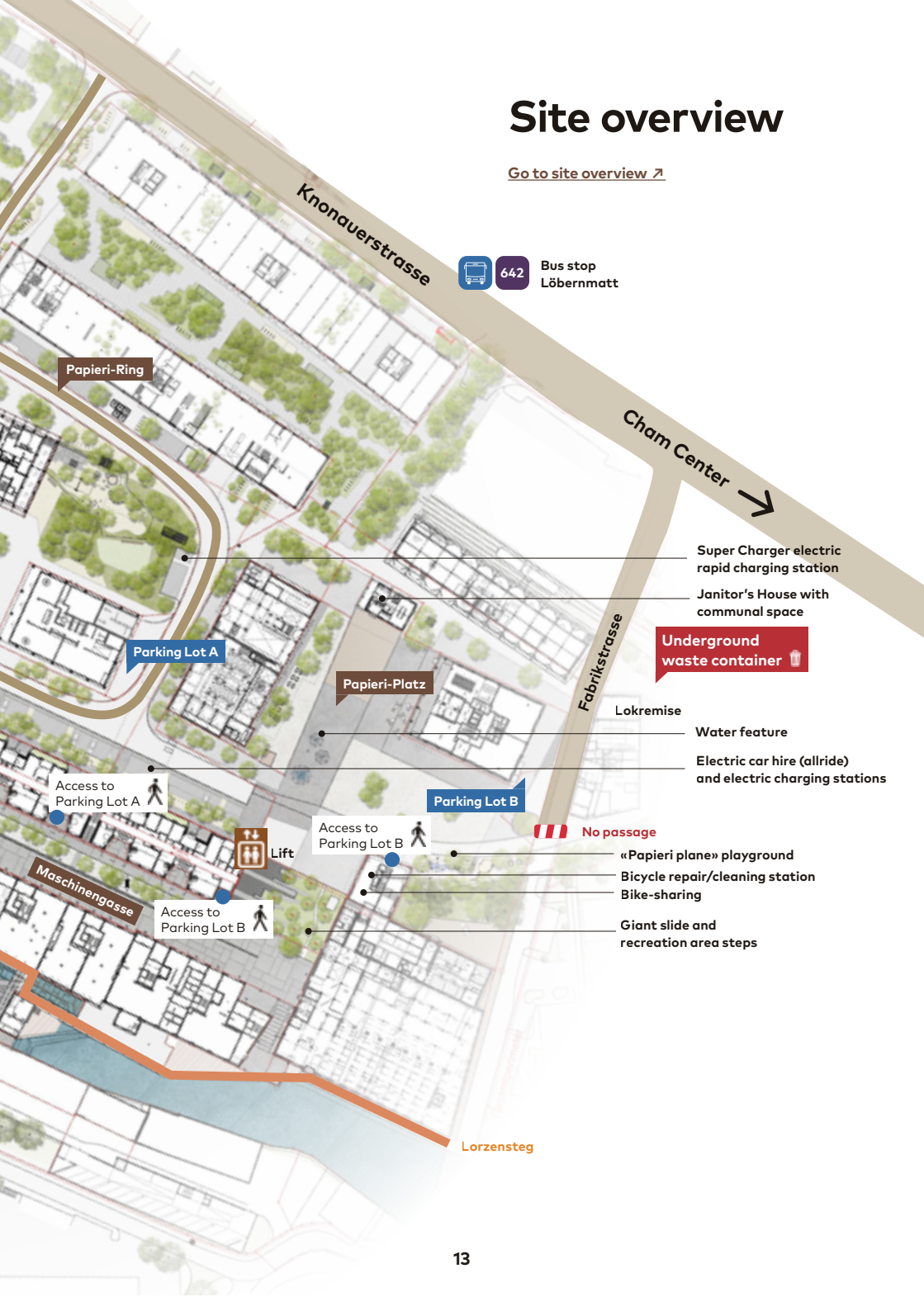


Bus stop
Röhrliberg



Site overview

[Go to site overview 7](#)



642

Bus stop
Löbernmatt

Papiéri-Ring

Parking Lot A

Papiéri-Platz

Parking Lot B

Access to
Parking Lot A

Access to
Parking Lot B

Lift

Access to
Parking Lot B

Maschinengasse

Lorzensteg

Cham Center →

Super Charger electric
rapid charging station

Janitor's House with
communal space

Underground
waste container

Lokremise

Water feature

Electric car hire (allride)
and electric charging stations

No passage

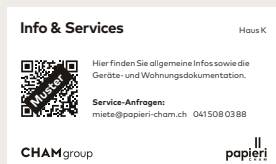
«Papiéri plane» playground

Bicycle repair/cleaning station

Bike-sharing

Giant slide and
recreation area steps

Digital filing system



On the inside of a kitchen cabinet, you'll find a QR code that leads you to the digital filing system.

These documents vary depending on the apartment type, which is why the link is not listed here.

You will find the following information in the digital filing system:

Site

- Papieri site overview
- Construction site information
- Sharing services
- WWZ flyer: e-mobility

Internet

- Information on internet installation

Media billing/cooling and heating

- Fact sheet: billing of electricity, heating, cooling and water
- E-Smart tutorial videos
- E-Smart cooling function

Instruction manuals

- All the instruction manuals for your appliances



Electricity, heating and cooling

All the energy supplied on the Papieri site comes from renewable sources and is completely carbon-neutral. Thanks to photovoltaic systems and our own hydropower plant, a significant proportion of the electricity required is generated on the site itself. The remaining power is sourced from local energy supplier WWZ as part of the basic supply. A separate site network – a self-consumption association (ZEV) – has been set up for distribution across the site. The ZEV's electricity price cannot be higher than the price for purchasing the standard electricity product from WWZ.

The Papieri site also has a central heating and cooling system. This allows your home to be heated in winter and cooled in summer.

All the costs for electricity, water and wastewater will be invoiced to you directly by the Papieri energy system on a quarterly basis; this replaces any invoicing by WWZ. In turn, you, the user, can adjust your consumption within a reasonable period of time and thus cut costs.

The information sheet on media billing can be found in the digital filing system.



On-site services

Leisure and everyday life

There are countless businesses on the Papieri site. From A for Atelier 14 to Z for Z for Zahnpraxis Papieri, you'll find everything right on your doorstep.

[Visit website ↗](#)

Padel

The former paper machinery hall PM5 has a padel court for leisure use. Discounted rates for Papieri residents.

[Visit website ↗](#)

Virtual Museum

Cham paper mill is long gone. But its history and stories are still very much present. The virtual museum offers an exciting journey through time: the brown sides of the site signage contain interesting information and, via QR code, display short video clips showing what used to happen there. You can also take a look at the museum section of the hydropower plant. Admission is free.

[Visit website ↗](#)



Event spaces to rent

Planning a birthday party but don't want to celebrate at home? Or are you looking for an inspiring location for a workshop? Rent the unique Kalandersaal or the elegant Janitor's House for your event. As a resident of the Papieri site, you'll benefit from special rates.

[Visit website](#) ↗



Kalandersaal

The Kalandersaal, built in 1912, features an impressive industrial appearance and striking columns. It is ideal for events with up to 300 people and has basic technical equipment for the usual kinds of events.



Janitor's House

The room in the Janitor's House with adjoining kitchen and foyer is ideal for birthday parties and other celebrations or small workshops for up to 24 people.



Events

The Papieri site is a lively neighborhood where events of all sizes take place throughout the year. From the inspiring art exhibition in the studios on Maschinengasse to the famous Papieri Fäscht in fall, there's something for everyone.

You can find an overview of current events on the Papieri website. All events in Cham are also listed in the regular Chomer Bär newspaper.

[View website ↗](#)

Papieri neighborhood association

Want to get involved in creating a diverse community in Papieri? If so, the Papieri neighborhood association will be right up your alley. It connects the site's residents and brings the pioneering spirit of this once-industrial site to life time and again. True to its motto «QV Papieri – chamer immer bruche» («Papieri neighborhood association – you can't have enough»).

[View website ↗](#)



Municipality in general

Municipality of Cham

[View website ↗](#)

Emergency numbers

Police: 117
Fire department: 118
Ambulance: 114

Municipal administration opening hour

Monday	8.00 am – 11.45 am / 1.30 pm – 6.00 pm
Tuesday	1.30 pm – 5 pm
Wednesday /	
Thursday	8.00 am – 11.45 am / 1.30 pm – 5.00 pm
Friday	7.00 am – 1.00 pm

Chomer Bär

The free Chomer Bär newspaper is published eight times a year and is sent to all households at no cost. In addition to stories and reports providing background information, the Chomer Bär also has a Papieri section and a community events calendar.



